



# CANYON RIDGE

■ Pain Relief Specialists

## **NO SHOW/NO CALL POLICY**

Your appointment is important to us and to your health. If you miss an appointment, you may delay the treatment you need. We do not want to keep you waiting, but our health care providers are heavily booked and may not be able to reschedule you immediately.

Because of the number of patients waiting for appointments at Canyon Ridge Pain and Spine, it is very important that you keep each appointment and arrive promptly at the time the appointment is scheduled. With respect for our other scheduled patients, if you are more than 15 minutes late, you may be asked to reschedule.

If you must change your appointment, in consideration for others who are waiting to be seen here, please call us at least 24 hours in advance to cancel the appointment. Failure to keep an appointment without notifying the clinic, (no show), will result in a charge to you of \$50. This charge is not covered by insurance and is to be paid before another appointment can be scheduled.

If you fail to keep an appointment without notifying the clinic in advance on three occasions, consecutive or otherwise, you will be dismissed from the clinic.

We greatly appreciate your understanding and cooperation with this policy.

My signature below indicates that I have read the above policy and that I understand it.

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Patient Signature

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Date